



Generators of Houston GENERATOR MAINTENANCE AGREEMENT

This maintenance agreement is by and between **Generators of Houston** herein-after referred to as "**G of H**" with its principle place of business at:

2123 F.M. 1960 West
Suite 113
Houston, Texas 77090

And:

Customer: Name _____

Address: _____

City, State: _____

Telephone: _____

(Herein-after referred to as "**CUSTOMER**"), that in consideration of the mutual undertaking herein contained, the parties agree as follows:

COST OF SERVICES FOR THIS AGREEMENT: \$ _____ for _____ YEARS

Equipment to be covered:

GENERAC ___KW Generator Model# _____ Serial # _____

Maintenance Service Agreement is for one (1) one year:

The term of the agreement shall be a **TWELVE (12)** or **TWENTY FOUR (24)** month period commencing on _____ And ending on _____.

Coverage Hours:

From 8:00 A.M. to 5:00 P.M. (Central time) Monday through Friday.

This annual Maintenance Service Agreement includes the following services:

Routine maintenance: (twice annual)

Preventive Maintenance Visit 1: Change engine oil, engine oil filter, inspect/adjust belts, hose clamps, fuel supply connections, exhaust manifold bolts. Inspect and repair leaks in cooling system, engine oil. Test battery voltage, water level, alternator voltage, generator output voltage and frequency. Check and adjust (if needed) engine exerciser circuits.

Preventive Maintenance Visit 2:

The same as P.M. Visit 1 plus adjust valves and replace (if needed) spark plugs.

Emergency service response shall be within 24 hours depending upon the emergency, which will be determined by **G of H** when **CUSTOMER** requests a service call.

Routine service response within 1-3 business days.

Standard coverage is 8:00 a.m. to 5:00 p.m. Monday through Friday except national holidays.

Remote diagnostics and repair — when applicable.

All repair labor, parts and materials included at no additional charge, while generator is under Generac 2 year warranty (after which time new agreement will be available).

Client agrees that **G of H** will be sole service provider for term of this agreement.

Contract termination: In the event that the **CUSTOMER** or **G of H** wishes to terminate this agreement either party may do so on the condition the party initiating the termination provide adequate opportunity for the remedy of any dispute or grievance presented as a reason for termination and that no less than 30 days written notice be provided. All service fees due prior to effective date of termination shall be immediately due and payable upon date of termination. This agreement does not cover any malfunctions due to natural disasters (floods, lightning, earthquakes or any other force, man made or an act of God). This agreement does not cover damage or malfunction attributable to negligence or intentional abuse of the system by **CUSTOMER** or its agent.

Date: _____ Acceptance: _____

CUSTOMER

Date: _____ Acceptance: _____

Generators of Houston